

1. Our Quotation

1.1 Our Quotation is valid for thirty days from the date of issue. Unless already included in Our Quotation, reasonable additional charges will apply in the following circumstances:

- **1.1.1** If the work does not commence within 3 months of acceptance.
- **1.1.2** Where We have given You a price including re-delivery from store within Our Quotation and the re-delivery from store has not taken place within six months from the date of the issue of the quotation.
- **1.1.3** The work is carried out on a Saturday, Sunday, or Public Holiday or outside normal business hours (08.00-18.00hrs) at your request.
- **1.1.4** The entrance or exit to the premises, stairs, lifts, or doorways are inadequate for free movement of the goods without mechanical equipment or structural alteration, or the approach, road, or drive is unsuitable for our vehicles and/or containers to load and/or unload within 10 metres of the doorway. Any stairs, steps, and/or steep pathways and driveways must be declared prior to booking.
- **1.1.5** We have to pay parking or other fees or charges (including fines where You have not arranged an agreed suspension of parking restrictions) in order to carry out services on Your behalf. For the purpose of this Agreement, parking fines for illegal parking caused by Our negligence are not fees or charges and You are not responsible for paying them.
- **1.2** You agree to pay any reasonable charges arising from the above circumstances.
- **1.3** Where We are not able to view your property in person, You are responsible for reading our vehicle specifications on our website under the "Van Size" page to ensure that all Your items will be able to be loaded safely within our weight-bearing capacities.
- **1.4** Where a completed Property Contents Pro-forma Survey is provided, it is your responsibility to ensure its contents are accurate.
- **1.4.1** Any alterations by You must be supplied in writing and approved by Us no less than 4 days before the service is to commence. These changes may result in an extra charge or Us being unable to fulfil your service under Clause 3.2.
- **1.4.2** For any alterations supplied less than 3 days before the service is to commence, we are not liable for any items that are unable to be transported due to space and weight restrictions under Clause 3.2.
- **1.5** Once your deposit and/or balance is paid, You are confirming that You have read and understood Your Pro-forma Survey and Invoice, and that they are accurate.
- **1.6 Clearances:** We only estimate the commercial recycling and tipping charges. If the actual disposal cost is more than estimated, You will be charged separately on or after the clearance date. We will contact you with the extra amount to be paid. We reserve the right to stop any ongoing or future work if the outstanding balance is not paid within the same day of invoice.
- **1.6.1** Where possible, and at our discretion, we will take useful items to local charities.
- **1.6.2** Waste disposal and commercial tipping costs are highly variable. To offset any potential losses in trade charges to You, any resale profit or scrap value we make from Your clearance belongs entirely to us, and You have no claim over it.

2. Work Not Included in the Quotation

- **2.1** Unless agreed by Us in writing, We will not:
 - **2.1.1** Dismantle or assemble furniture of any kind.
 - **2.1.2** Disconnect, re-connect, dismantle, or re-assemble appliances, fixtures, fittings, or equipment.
 - **2.1.3** Take up or lay fitted floor coverings.
 - **2.1.4** Move items from a loft space, unless it is properly lit, safely floored, and secure access is provided.
 - **2.1.5** Move any items excluded under Clause 4.
 - **2.1.6** Dismantle or assemble garden furniture and equipment including, but not limited to: sheds, greenhouses, garden shelters, outdoor play equipment, and satellite dishes, or move paving slabs, heavy planters, and the like.

- **2.2** We are not qualified or insured to carry out technical work stated in Clause 2.1.2. We recommend that a properly qualified trade professional is separately employed by You to carry out these services under a separate agreement. However, We will carry out basic handling work within reason, which must be agreed and confirmed by Us in writing.
- **2.3** If items require dismantling on the day of service where this has not been confirmed in writing and/or You have not informed Us beforehand, the time spent dismantling and/or reassembling will be charged at our discretion (see Clauses 3.1.18 and 3.1.19).

3. Your Responsibilities

- **3.1** It will be Your responsibility to:
 - **3.1.1** Arrange adequate insurance cover for the goods submitted for removal transit and/or storage against all insurable risks, as Our liability is strictly limited under Clause 8.
 - **3.1.2** Obtain at Your own expense all documents, permits, permissions, licences, and customs documents necessary for the service to be completed.
 - **3.1.3** Be present or represented throughout the entire collection and delivery of the clearance or removal.
 - **3.1.4** Take all reasonable steps to ensure that nothing that should be removed or cleared is left behind, and nothing is taken away in error.
 - **3.1.5** Prepare adequately and stabilise all domestic appliances or electronic equipment prior to their removal.
 - **3.1.6** Empty, properly defrost, and clean refrigerators and deep freezers. We are not responsible for the preservation of the contents.
 - **3.1.7** Ensure that all domestic and garden appliances, including but not limited to washing machines, dishwashers, hose pipes, and petrol lawnmowers, are clean and completely dry with no residual fluid left in them.
 - **3.1.8** Arrange appropriate transport, storage, or legal disposal of goods listed in Clause 4.
 - **3.1.9** If You have not allocated or booked enough storage space and we are unable to fit your goods into the allocated area, You are responsible for booking additional space. In this event, an additional charge will be implemented to cover our extra time and vehicle use, payable immediately to fulfil the agreement.
 - **3.1.10** For boxes and/or crates that You or any person other than Us have packed, we will not be held responsible for any internal damage due to transit stacking or handling. If you have packed containers or crates not suitable for purpose, we are not responsible for any damage to the container or its contents.
 - **3.1.11** Ensure everything is securely packed and boxed prior to our arrival. All glass and fragile items must be fully protected and wrapped. We are not liable for breakages in owner-packed boxes (see Clause 8.6).
 - **3.1.12** If you have not informed Us of everything you need packed under a packing service, and we have the availability to pack your extra items, we will do so at an additional cost of £100 per hour, per vehicle, including packing materials (subject to operational availability). If we do not have the capacity, you must organise another removals company to complete the unallocated packing at your immediate expense.
 - **3.1.13** If We have provided You with a Packing service the day before Your move day, it is Your responsibility before our arrival to pack all loose personal items that You have left out as last-minute essentials.
 - **3.1.14** For items not packed on the day of service, we are not responsible for any delays or damage under Clause 10.3.5 for any non-scheduled packing services we are forced to provide. Delays resulting from this will incur extra costs of £100 per hour, per vehicle, payable immediately on notice.
 - **3.1.15** If We are packing Your belongings and You require specific items to be kept or packed together, it is Your responsibility beforehand to ensure these items are tied and/or distinctly bundled together. You must inform Us before We commence packing.
 - **3.1.16** On Your move day, any items that are not packed appropriately and ready for our team to load onto our vehicles

will not be loaded until they are suitably boxed or secured. For anything not packed suitably by You, We are exempt from liability for loss or damage.

- **3.1.17** If Your belongings are to be moved temporarily or permanently into an outbuilding, garage, external shed, or storage container, We are not responsible or liable for any weather damage, dampness, or security loss.
- **3.1.18** You must inform Us of all items that had to be dismantled to get into any room originally, or that require assembly. Failure to declare this will result in unallocated time delays, which will be charged at £100 per hour, per vehicle, payable immediately.
- **3.1.19** Under Clause 3.1.18, where an un-dismantled item gets stuck, We are not responsible for marks or structural damage to the item or the property caused while releasing the obstruction. We will inform you if an item is going to be a tight fit and will not proceed without your express permission.
- **3.1.20** Where You have failed to declare access structural issues under Clause 1.1.4, We are not liable for accidental damage to any access points (e.g., doors, frames, locks). Once We have gained access, You are entirely responsible for closing, locking, and securing the premises.
- **3.1.21** If We lock Your loading property and retain the key You supplied, it is Your responsibility to ensure We return the key on our arrival at the delivery destination. We are not liable for any consequential loss or lock-out fees regarding such keys.
- **3.2** Other than by reason of Our direct negligence or breach of contract, We will not be liable for any loss, damage, additional costs, or surcharges that may arise from a failure to discharge these responsibilities.
- **3.3** If We are unable to fulfil Your contract due to unforeseen circumstances completely out of Our control, or due to non-approved modifications to the quote by You under Clause 1.4.1, We can offer assistance at our discretion to help you find another company. You will be responsible for organising the booking and payment with the new service provider, and We are not liable for their standards or charges.
- **3.3.1** For roadside parking, you must arrange sufficient, legal parking space directly outside Your property. Failure to reserve adequate parking for Our vehicles may result in our immediate termination of the contract.
- **3.3.2** Under Clause 3.3.1, if We choose to proceed with the contract despite poor parking access, there will be extra charges implemented on the spot to cover the extra loading time, billed at £100 per hour, per vehicle.
- **3.3.3** We reserve the absolute right to terminate Your contract with a forfeiture of your deposit due to a failure to reserve allocated parking space as per Clause 3.3.1.
- **3.4** It is Your responsibility to organise and pay for any parking and/or road permits required for the job. Any parking fine We may incur due to lack of permits must be paid by You immediately upon notice directly to the issuing authority. Failure to clear the fine immediately will result in a £200 administration fee added to your bill.
- **3.5** If You allow another removals team, independent contractors, or other third parties onto your property while our work is underway, We are not liable for any loss, cross-contamination, or damage of any form.
- **3.5.1** If you give permission for another removals team or third party to place items on the premises or vehicle whilst We are providing You with a service, You are solely responsible and liable for any items that do not belong to You that may accidentally be loaded and transported.
- **3.6** If we are unable to unload due to a breach of Clause 12 (where You have not informed Us in writing that direct parking is inaccessible), We reserve the right to unload Your belongings onto the roadside or into an emergency facility to enable Us to fulfil the following day's scheduled commercial services for other clients.
- **3.7** If Your property buyer pulls out while our service is already in progress, You must organise appropriate storage immediately. Extra operational standby charges will apply at £100 per hour, per vehicle, outside the original quoted time.

- **3.8** As per Clause 1.5, any physical items not explicitly listed on Our survey inventory are not included in Your service and will be left behind or subject to a new quotation.
- **3.9** If You or a subcontractor You have organised uses a forklift or mechanical hoist to load or unload items on and off our vehicles, You assume full liability. For any items not loaded directly by our team, We are not liable for damage.
- **3.10** Where any of our professional logistics equipment is used by You or any other person not part of the Affordable Services team, We are exempt from all liability for injury, property damage, or equipment failure.
- **3.11 Clearances:** When We clear Your property, it is Your absolute responsibility to clearly mark or remove all items off the premises that are NOT intended for clearance prior to our arrival. Everything remaining on the premises, except lampshades, curtains, and fitted carpets (unless specified otherwise in writing), will be cleared and sent for commercial disposal.
- **3.11.1** We are not liable for the loss of any personal property or valuables once clearance work has legally commenced.
- **3.11.2** Outbuildings, garden sheds, or greenhouses will only be cleared and removed if they are already dismantled and broken down safely on the ground, subject to our prior written approval and quotation.
- **3.11.3** Fully erected outbuildings will not be handled, cleared, or dismantled unless explicitly agreed by Us in writing on the quote.

4. Goods Not to Be Submitted for Removal or Clearance

- **4.1** Unless previously agreed in writing by a director, the following items must not be submitted for removal, clearance, or storage, and will under no circumstances be handled by us. Items listed under 4.1.1 present severe health, safety, and fire risks. Items listed under 4.1.2 to 4.1.9 carry substantial legal and security risks, and You must make Your own private arrangements for their transport.
- **4.1.1** Potentially dangerous, damaging, hazardous, or explosive items, including commercial gas bottles, loose aerosols, raw paints, firearms, and live ammunition.
- **4.1.2** High-value jewellery, watches, trinkets, precious stones or metals, cash, deeds, securities, mobile telephones, portable media, laptops, computing devices, stamps, coins, or collections of any similar nature.
- **4.1.3** Goods likely to encourage vermin, insects, or other pests, or to cause active infestation or bio-hazard contamination.
- **4.1.4** We shall notify you as soon as practicable if any of the goods are, in Our professional opinion, hazardous to health, severely dirty, unhygienic, or likely to attract vermin. We will outline under what strict conditions We would be prepared to accept such goods, or if we refuse them entirely. Should we refuse the goods due to hygiene or health risks, We hold zero liability to You.
- **4.1.5** Perishable food items and/or those requiring a strictly controlled temperature environment.
- **4.1.6** Any live animals, birds, fish, reptiles, or domestic plants.
- **4.1.7** Goods which require a special specialist licence or government permission for transport, export, or import.
- **4.1.8** Under no circumstances will prohibited or stolen goods, class drugs, or illegal pornographic material be moved, cleared, or stored by us.
- **4.1.9** All open liquids of any form, including unsealed chemicals, oils, and household liquids, will remain on the premises and will not be loaded into our vehicles.
- **4.2** If You submit such hazardous or prohibited goods without Our explicit knowledge, We will detach them and make them available for Your immediate collection. If You do not collect them within a reasonable time, We may apply for a court order to legally dispose of the consignment at your expense. You agree to indemnify Us against any charges, expenses, environmental fines, damages, legal costs, or penalties reasonably incurred by Us in disposing of these unauthorised items.

5. Ownership of the Goods

- **5.1** By entering into this Agreement, you legally guarantee that:
 - **5.1.1** The goods to be cleared, removed, or stored are Your own legal property, or are free of any legal third-party charges or liens; or
 - **5.1.2** You have the full, documented authority of the legal owner or anyone having a legal financial interest in them to enter into this Agreement. You have made the owner fully aware of these terms prior to service, and they have agreed to them in full.
- **5.2** You agree to fully meet and pay any claim for damages, legal defences, or costs brought against Us by third parties if either of these declarations proves untrue.

6. Postponement and Cancellation

- **6.1** If You postpone or cancel this Agreement, We reserve the right to charge you a reasonable postponement or cancellation fee calculated according to how much notice is given, as set out below. "Working days" refer strictly to the normal working week of Monday to Friday and excludes weekends and UK Bank Holidays. The notice period must be given in writing no later than 12.00pm on that day. Notice received after 12.00pm will be legally counted as the following working day's notice.
 - **6.1.1 Cancellation 4 working days or more before the service is due to start:** Billed at 20% of the total service charge (forfeiture of deposit). **Postponement:** No penalty charge, on the strict basis that you immediately re-book a firm date with us.
 - **6.1.2 Postponement followed by a subsequent cancellation:** Billed at 20% of the total service charge. Your 20% booking deposit remains strictly non-refundable.
 - **6.1.3 Cancellation 3 working days before the service is due to start:** Billed at 50% of the total quoted service charge.
 - **6.1.4 Cancellation 1 to 2 working days before, or on the day the work starts:** Billed at up to 100% of Our total quoted charges to cover allocated wages and vehicle losses.
- **6.2** Hired recycled packing boxes and commercial moving crates are non-refundable and remain chargeable at our discretion.
- **6.3** Under Clause 3.3, if We are forced to cancel due to our own operational failure, We will refund all monies paid for the cancelled period, unless specialised materials have already been provided under Clause 7.5. If materials or preliminary packing time have been spent, we will deduct the cost of materials and labour up to the highest value before refunding the remaining balance.
- **6.4** If we do not receive full cleared payment by 12.00pm exactly 4 working days prior to Your booked service date, We will automatically cancel the booking and treat it as a customer cancellation under Clause 6.1.2.
- **6.5** At Affordable Services, we believe that our family team and staff have the right to a respectful, safe, and professional work environment. We operate a zero-tolerance policy for any unacceptable physical or verbal behaviour, abuse, or threats, and we reserve the absolute right to terminate all services on the spot without a refund if our team is compromised.

7. Payment Terms

- **7.1** A full 20% deposit paid via secure bank transfer is required to secure your proposed operational date. We schedule our fleet strictly on a first-come, first-served basis. Only a full 20% payment qualifies as a valid securing deposit; any payment falling short of the full 20% will not secure the date and is non-refundable.
- **7.2** Unless otherwise explicitly agreed by Us in writing, full payment of the remaining balance is required by cleared funds at least 7 consecutive days in advance of the scheduled service, packing, removal, or storage period. We reserve the right to refuse to commence work if this is breached (see Clause 6.4).
 - **7.2.1** If your contract duration runs over due to undeclared issues on your part, you will be billed for additional allocated staff wages and vehicle tariffs for the extended term.
- **7.3** Respecting all accounts and balances which are overdue to us, We reserve the right to charge interest on a daily basis

calculated at 4% per annum above the Bank of England base rate until the debt is cleared.

- **7.4** If a booking is confirmed with less than 7 days of short notice, payment will only be accepted via guaranteed cash or immediate bank transfer. We reserve the right to terminate the contract or withhold delivery if payment is not cleared before the vehicles are dispatched.
 - **7.4.1** Agreed cash payments must be handed over and verified before our team can legally commence any physical loading or clearance work.
 - **7.4.2** If cash payment is not ready upon arrival and we choose to commence loading in good faith, our vehicles will remain locked and will not be unloaded at the destination until the full cash balance is cleared.
 - **7.4.3** All goods will be legally withheld under a general lien until full payment is received.
 - **7.4.4** If full payment is not cleared within 3 working days of a completed or withheld move, Your goods will be disposed of or sold at auction at our absolute discretion to recover our losses.
 - **7.4.5** You are bound completely by these terms and conditions by making a payment before or after any service loop.
- **7.5** All packing materials, boxes, and tape must be paid for in full prior to delivery to your premises.

8. Our Liability for Loss or Damage

- **8.1** Unless otherwise agreed in writing by a director, if we are found negligent or in breach of contract, We will pay You up to a maximum of £40 for any individual item which is lost or damaged as a direct result of negligence or breach of contract on Our part. To qualify for a claim, these items must be explicitly listed on our original Property Contents Pro-forma Survey, and time-stamped photographs of each item prior to the move must be supplied.
 - **8.1.1** Any formal insurance or liability claim must be initiated solely by the direct payee named on the contract invoice.
- **8.2** We will only accept liability for loss or damage:
 - **(a)** Arising from Our direct negligence or breach of contract while the goods are in Our physical possession and custody; or
 - **(b)** While the goods are in the possession of third parties, shipping lines, or external storage units, We are entirely exempt from liability for any damage caused.
- **8.3** We reserve the option to either professionally repair or replace a damaged item. If an item is successfully repaired, we are not liable for any secondary depreciation in its antique or market value.
- **8.4** Where direct operational negligence is proven, a claim can be made against our specialised Goods in Transit insurance policy up to a maximum coverage limit of £10,000. In this event, a £350.00 policy excess fee is payable directly by You before the claim is processed.
- **8.5** Where any complex handling or dismantling of a piano is carried out, we are not liable for any structural or frame damage caused.
 - **8.5.1 Pianos:** We do not accept any liability for the internal acoustic workings, tuning stability, soundboards, strings, or iron frames of traditional pianos.
 - **8.5.2 Digital/Electronic Instruments:** We do not accept liability for the internal electronic workings of Disklaviers, organs, synthesisers, keyboards, digital pianos, or any associated electrical components.
- **8.6** Any breakage to glass, ceramics, crystals, or mirrors—other than certified heavy-duty shatterproof or tempered glass—is entirely exempt from our liability, regardless of cause.

9. Damage to Premises or Property Other Than Goods

- **9.1** If we cause physical loss or damage to your premises or permanent property (other than the goods for removal) as a direct result of our negligence or breach of contract, our liability shall be limited strictly to making good or repairing the specific damaged area only.
 - **9.1.1** If We cause structural or cosmetic damage as a direct result of moving heavy goods under Your express instruction and against our professional advice, We shall not be liable.

- **9.1.2** Where access issues are proven under Clause 1.1.4 and Clause 3.1.20, We are entirely exempt from property damage liability.
- **9.1.3** Because third-party contractors, buyers, or estate agents are frequently present at the time of collection or delivery, it is not always possible to establish who caused building damage. If We are proven negligent or responsible for causing loss or damage to Your building structure, We will pay You either: (A) the direct cost of repairing the damaged area up to a maximum limit of £40; or (B) up to a maximum cap of £40 per individual premises.

10. Exclusions of Liability

- **10.1** We shall not be liable for loss or damage caused by fire, smoke, or explosion unless We have been directly negligent or in breach of contract. It is Your absolute responsibility to ensure Your goods have active insurance coverage while in transit or store.
- **10.2** We shall not be held liable for operational delays or total failures to provide services under this Agreement resulting from war, invasion, acts of foreign enemies, hostilities, civil war, terrorism, rebellion, military coups, Acts of God, severe adverse weather (floods, snowstorms, ice), third-party industrial action, re-scheduled ferry or sailing times, port congestion, major traffic delays, or any other events falling outside our reasonable control.
- **10.3** Other than as a direct result of Our negligence or breach of contract, We will not be liable for any loss, damage, or failure to produce the goods resulting from:
 - **10.3.1** Normal wear and tear, natural or gradual deterioration, leakage, evaporation, or atmospheric changes from perishable or unstable goods. This includes goods left within drawers, wardrobes, or appliances.
 - **10.3.2** Moth, woodworm, vermin, or similar insect infestations.
 - **10.3.3** Cleaning, repairing, or restoring work unless explicitly arranged and managed by us.
 - **10.3.4** Changes caused by natural atmospheric conditions such as dampness, ambient moisture, mould, mildew, rusting, tarnishing, corrosion, or gradual rot, unless directly linked to an immediate ingress of water through our vehicle roof.
 - **10.3.5** For any goods contained within boxes, wardrobes, drawers, or appliances, or packed in any package, bundle, carton, or container that was not both packed and unpacked completely by the Affordable Services team.
 - **10.3.6** For internal electrical or mechanical derangement to any domestic appliance, musical instrument, clock, computer, or electronic equipment, unless there is clear evidence of related external physical impact damage caused by our handling.
 - **10.3.7** For any goods which possess a pre-existing structural defect or are inherently defective.
 - **10.3.8** For perishable items and/or those requiring a controlled temperature environment.
 - **10.3.9** Loss of structural integrity or breakage of flat-pack furniture constructed of particle board or MDF resulting from the crumbling, flexing, or degrading of the manufactured board.
 - **10.3.10** For any prohibited or restricted items referred to in Clause 4.
- **10.4** We will not be liable for any loss or damage caused by Us or Our staff members in circumstances where:
 - (a) There is no proven breach of this written Agreement by Us or by any of Our employees;
 - (b) Such loss or damage is not a reasonably foreseeable result of any such breach; or
 - (c) The damage relates to pre-existing or inherent design defects.
- (d) For kit, flat-pack, or system furniture, even when we have been instructed to dismantle and reassemble it, we cannot be held liable for the structural stability or alignment of the item once reassembled due to the wear on the original dowels and screw holes.
- **10.5** We will not be held liable for any items that have been placed into external self-storage facilities by Us or any other party over any duration of time (see Clause 3.1.1).

- **10.6** For loft clearance work carried out under Clause 2.1.4, We are completely exempt from liability for any damage to your possessions, ceiling joists, or plasterboard when moving items out of a loft space, whether under verbal or written permission.
- **10.6.1** If You fail to assess the loft area correctly and We are unable to complete the work due to an injury sustained by our staff under Clause 2.1.4, You assume liability for contract termination under Clause 3.3.
- **10.6.2** If We are completely unable to fulfil our subsequent day's customer services due to an injury loop caused by a breach of Clause 10.6.1, You agree to cover the cost of booking a reputable alternative removals company of our choice to fulfil our commercial obligations at Your immediate expense.
- **10.7** We hold zero liability for any packing, furniture wrapping, or moving preparation that has been carried out by Us if the goods are subsequently transported or handled by another third party or client vehicle.

11. Time Limit for Filing Claims

- **11.1** For physical goods which We deliver, You must give Us detailed notice via an immediate phone call, followed up in writing by Recorded Delivery or email, of any loss and/or damage **within 48 hours of delivery by us**. We may agree to extend this time limit provided a formal request is received within forty-eight (48) hours of delivery. Consent to an extension will not be unreasonably withheld, but no claims will be considered after this window closes.
- **11.2** For structural damage to premises or property other than the goods, formal notice must be given strictly within the same 48-hour window as outlined in Clause 11.1.

12. Delays in Transit

- **12.1** Other than by reason of Our direct negligence or breach of contract, We will not be liable for operational delays in transit.
- **12.2** If through no fault of ours We are unable to deliver Your goods within the allocated contract time (e.g., keys not released, access blocked), we will take them into a secure storage facility. The Agreement will then be legally fulfilled, and any additional services, including overnight storage, handling, reloading, and re-delivery, will be billed entirely at Your expense.
- **12.3** Under Clause 12.2, if we are unable to secure storage space within our own facilities within the allocated time of your booking, an additional emergency logistics charge will be implemented and must be paid immediately to fulfil the agreement.
- **12.3.1** If We are completely unable to fulfil our next day's scheduled customer services due to transit or key delays under Clauses 12.2 and 12.3, You are legally bound to fund and book a reputable removals company of Your choice at Your expense immediately to cover our disrupted following-day clients.

13. Route and Method

- **13.1** We reserve the absolute right to choose the logistical method, vehicle types, and transit routes by which to carry out the work, as well as the commercial location in respect of storage.
- **13.2** Unless it has been specifically agreed otherwise in writing within our Quotation, other remaining space, volume, or capacity on Our vehicles and/or containers may be utilised for the consignments of other local customers running along similar routes.

14. Sub-Contracting the Work

- **14.1** We reserve the right to sub-contract some or all of the work for which we have provided a quotation to trusted partners without prior reference to you.
- **14.2** If we sub-contract the work, these terms and conditions will still apply in full to the contract.

15. Whole Agreement

These Terms and Conditions, together with our written quotation and Pro-forma survey, form the entire agreement between Us and completely prevail over any verbal discussions, promises, or social media text. Should we mutually agree to any variation of these terms, such variation must be confirmed explicitly in writing by an authorised

manager. Any individual variation shall never invalidate the remainder of these standard Terms and Conditions.

Contact Details:

- **Registered Address:** Affordable Services, 49 Powells Way, Dunkeswell, Devon, EX14 4XL
- **Telephone:** 01404 890194
- **Web:** www.afordableservices.co.uk
- **Email:** afordableservice@aol.com